

COSMIC Link

– *The healing link between municipality and county council*

Management of coordinated healthcare planning is now both smoother and more reliable. COSMIC Link is a stable technical function that links the contact paths and communication between the municipality, the hospitals and primary healthcare. COSMIC Link supports the set-up of a common healthcare plan. As COSMIC Link collects all the information from Cambio COSMIC, all the authorised staff in the care chain can gain access to patient information, case-record information, medical and nursing episodes, rehab reports and drugs lists. Complicated and awkward fax procedures will be a thing of the past. Registration messages, notices to attend care-planning meetings and discharge messages will instead be managed entirely electronically.

TOTAL CONTROL CREATES GREATER SECURITY

From COSMIC Link you can easily extract information that makes your daily work easier, e.g. seeing the number of patients ready for discharge in a specific unit or clinic, or for the whole region. COSMIC Link is also in contact with the HSA catalogue (the healthcare system's address register), local registers and the national register. You will thereby gain quick access to all the conceivable current contact information.

An additional practical function is COSMIC Link's ability to send email notification when a new message is sent. Recipients are thus made aware that a message has come in, even when not logged onto COSMIC Link.

WHO CAN DO WHAT?

Messages, messages, messages... COSMIC Link becomes the hub for handling of a complex information process. We have developed COSMIC Link to make all case management as simple as possible. Or, as a customer once put it: "COSMIC Link is self-explanatory."

YOU CAN DO ALL OF THE FOLLOWING:

The hospital's nursing department can:

- Send a registration message
- Send a notice to attend coordinated healthcare planning
- Send a discharge message
- Recall all the above messages
- Constantly monitor the status of a case
- Comment on a message, i.e. reply to or add information
- Print out a message
- Read and write in the coordinated care plan

From primary healthcare you can:

- Reject a registration message if it is wrongly addressed
- Comment on and print out a message
- Constantly monitor the status of a case
- Read and write in the coordinated care plan
- Read selected parts of the patient's case record and drugs list
- Distribute responsibility for cases to specific persons

On the part of the municipality you can:

- Reject wrongly addressed registration messages
- Acknowledge a notice to attend care planning
- Comment on and print out a message
- Constantly monitor the status of a case
- Read and write in the coordinated care plan
- Read selected parts of the patient's case record and drugs list
- Distribute responsibility for cases to specific persons

New COSMIC Link interlinks the municipality's geriatric care with outpatient and inpatient healthcare in the county councils. The result? Coordinated care planning with an emphasis on security, efficiency and quality assurance.

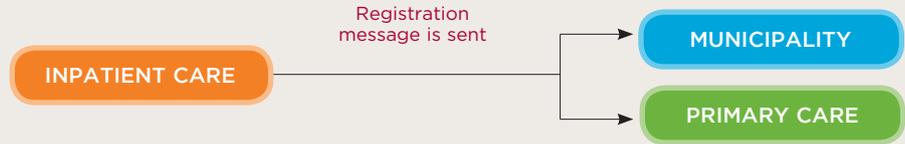
"COSMIC Link acts as a command bridge that controls all communication and all information processes involving the municipality, primary care and inpatient care. We are really proud."

CHRISTER SPANNE, *project manager at Cambio Healthcare Systems*

THE HEALTHCARE PROCESS WITH COSMIC LINK – AN OVERVIEW:

COSMIC Link has been created to give authorised staff a total overview of the patient's care chain.

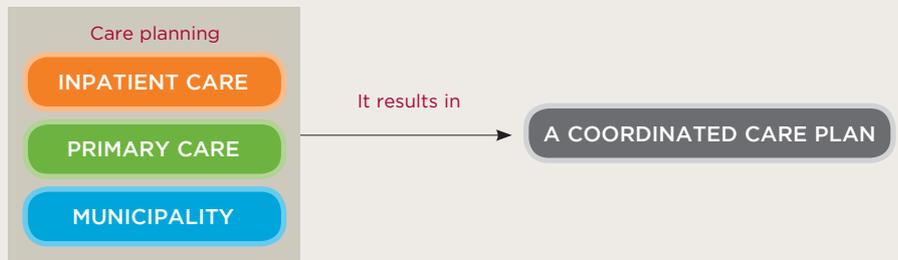
1. A newly arrived patient in inpatient care is deemed to be in need of measures on the part of the municipality and primary care following hospitalisation. A registration message is sent by COSMIC Link from the healthcare department to the relevant units in primary healthcare and the municipality.



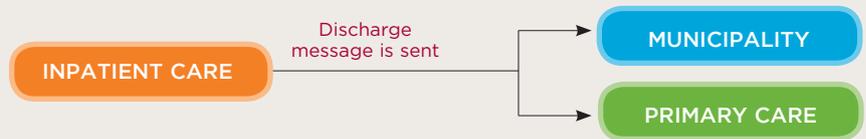
2. When the patient's planned discharge is approaching a notice is issued regarding coordinated care planning with COSMIC Link. The municipality issues acknowledgement within 24 hours.



3. The care-planning meeting takes place. A coordinated care plan is created.



4. When all the parties have adjusted the coordinated care plan and the patient is ready for discharge a discharge message is sent by COSMIC Link. The patient is discharged and the case is concluded. The three parties archive the case in COSMIC Link, independently of each other.



COSMIC LINK HAS ALREADY BEEN TRIED AND TESTED

Like all development projects at Cambio, COSMIC Link has been preceded by thousands of hours of work and test runs, whereby every detail has been scrutinised. Close collaboration with Kronoberg County Council lies behind COSMIC Link. A reference

group was formed there comprising of doctors, nurses and physiotherapists from primary and inpatient care, assistance handling agents, occupational therapists and other healthcare staff from the municipality's geriatric care plus IT people from various areas of responsibility. Everyone has contributed valuable opinions and

has actively taken part in the development process. The result is a system totally based on users' needs and requirements. Since October 2007 Kronoberg has very successfully been using COSMIC Link in all hospitals, medical centres and municipalities in the county.

COSMIC LINK IN BRIEF:

- Uniform case management, whereby messages are sent from and received by inpatient healthcare, the municipality and primary healthcare.
- All authorised users are given access to current cases.
- Each individual unit (healthcare department, municipality and medical centre) can only follow the cases it is involved in.
- Coordinated care planning is documented uniformly, allowing every party to sign independently.
- The municipality gains access to selected parts of the patient's care documentation, e.g. medical epicrisis/final notes, nursing epicrisis, rehab report and drugs list.
- Important dates and times are managed in accordance with the Payment Liability Law, with the possibility of retrospective follow-up of a number of payment days.